

Nutrition Services Frequently Asked Questions:

1. **If my student doesn't have lunch money, will they eat?** YES, we provide a complimentary meal consisting of all 5 components of MyPlate as we do not let our students go hungry.
2. **What's happens to the student's account balance at the end of the year?** As long as you remain in our RBBCSC district, the account balances will roll-over each year.
3. **When will I find out if I qualify for free/reduced meals?** Typically, it will take 24-48 hours to process your application. A notification letter will be emailed to you through your Harmony account accordingly.
4. **When will the on-line payment show up in my student's account?** Please allow 24 hours for each transaction. However, if you pay on-line often, the payment usually will be processed by 10:00 a.m. I would highly suggest setting up the automatic payment as it will process at any point your student's account gets below the amount you set up at www.myschoolbucks.com
5. **Can I still pay by check or cash?** YES, you can through the Service Center Office. Please drop your check with all information included in our drop box at the Service Center or mail your check to Vickie Coffey, 600 S. Edgewood Drive, Ellettsville, IN 47429.
The payments are posted at 10:00 a.m. daily.
6. **Do I need to apply for free/reduced meals every year?** YES, unless you received a letter indicating not to complete one, please complete your application through Harmony during registration.
7. **Is breakfast offered at all schools?** YES! Please send your student in for breakfast. If you qualify for free/red meals, that includes breakfast as well.

8. **If I have foster children do I still need to fill out an application?** YES, unless you received a letter indicating not to complete one, please complete your application through Harmony during registration and mark Foster Child at the top.
9. **Can I put a restriction on my child's account for vending?** YES, please email Vickie Coffey at vcoffey@rbbschools.net to do so.
10. **What comes with a breakfast?** Breakfast consists of an Entrée which includes 2 Whole Grains or 1 Whole Grain and 1 Protein, Choose from 2 fruits or vegetables, and 1 Milk.
11. **What comes with a lunch?** Lunch consists of an Entrée which includes the Protein and Whole Grain component, Two Vegetables, Two Fruits (Secondary), One Fruit (Elementary), One Milk.
12. **Where can I find nutritional and allergen information?** On our lunch app, download it for free today at school lunch by Nutrislice. This information is also on our website under monthly lunch menus.